MERCURE

SYDNEY ST LEONARDS

GUEST COMPENDIUM

Your guide to a comfortable stay, local experiences and our commitment to giving back.

CHECK-IN

2:00 PM

CHECK-OUT

11:00 AM

194 Pacific Highway, Greenwich NSW 2065 • (02) 9439 6000

Visit the Mercure Sydney St Leonards website ↗

We’re delighted to have you staying with us.

A warm welcome for business, hospital visits, special occasions and time away.

Welcome to Mercure

Our team is here to make your stay comfortable, connected and memorable.

Our Country

We respectfully acknowledge the Cammeraygal people as Traditional Custodians of the land and waters of the North Sydney area. We pay our respects to Elders past and present, and to all First Nations peoples.

Need a hand?

Reception is available 24 hours a day for local recommendations, transport, extra amenities and assistance.
Dial 9 from your room or WhatsApp +61 482 556 735

Welcome, ALL Accor Members

Thank you for choosing Mercure Sydney St Leonards. Not a member? Join to enjoy member benefits, earn Reward points on eligible stays and access member-only offers.

Join ALL Accor today ↗

Good to know

The essentials for an easy stay.

Check-in / Check-out

Check-in from 2:00 PM
Check-out by 11:00 AM

Parking

$25 per day
Secure underground parking onsite
Maximum clearance: 2.0 m

Guest laundry

Self-service laundry on the basement level. Contact Reception for directions or assistance.

Gymnasium

Open 24 hours for hotel guests
Located on Level 1
Please be considerate of others

Local area guest shuttle

Monday–Friday, 7:30 AM–9:00 AM
Bookings are essential.

Room service

Dial 4 during Sure Café operating hours
A $5 tray charge applies.

Make it easy — Discover Local and enjoy Sure Café.

Located on the ground floor for breakfast, coffee, lunch, dinner and drinks.

Opening times

BREAKFAST
Mon–Fri: 6:30 AM–11:00 AM
Weekends & public holidays: 7:00 AM–11:30 AM

LUNCH
Mon–Fri: 11:30 AM–2:00 PM

DINNER
5:30 PM–9:00 PM • Closed public holidays

MINI BAR & AFTERHOUR MENUS
Speak with Reception 24hours

Happy Hour

Monday–Friday, 3:00 PM–5:00 PM
Not available during school holidays or on public holidays.

Room service

Dial 4 during the operating times listed above.
$5 tray charge applies to all orders.

View current menus & dining information ↗

YOUR COMFORT

A few simple things help everyone enjoy their stay.

Please help us keep the hotel comfortable and welcoming for all guests.

Air conditioning

Summer: 25–26°C
Winter: 18–20°C

In cooler weather, opening blinds during the day can help warm the room naturally.

Quiet hours & no parties

Parties and disruptive behaviour are not permitted. Please keep noise to a minimum after 10:00 PM.

Smoking

The hotel is 100% non-smoking. Smoking and vaping are permitted only in the designated smoking area.

Give Back.

Choose a lower-impact stay and help support causes close to our community.

SAVE WATER

Skipping a daily clean can save up to 40 litres of water and helps to preserve our planets energy resources.

EARN REWARDS

Receive 100 ALL Reward points when you skip your daily room clean.

DONATE

We make a $2 donation on your behalf to our Giving Back Fund.

Your choice to Skip the Clean supports our initiatives with Humpty Dumpty Foundation for Royal North Shore Hospital and Taronga Zoo.

To participate, follow the in-room housekeeping instructions or speak with Reception.

For more information:
Sustainability - Mercure Sydney St Leonards

Small choices make a meaningful difference.

Join us in reducing our environmental impact during your stay.

Our commitment

Responsible waste management, recycling, energy and water efficiency, sustainable procurement and partnerships supporting our local community.

Recycle with us

Dual bins have been provided in your room and around the hotel so that you can assist us with separating your recyclable items.
Can you recycle it? You can find the A-Z of recycling here

Save energy

Switch off lights and unnecessary appliances when leaving your room, and use the recommended air-conditioning settings.

Discover more about our sustainability efforts ↗

Take 3 For the Sea ↗

Stay with us. Get out there. Discover Local.

Explore the North Shore, local cafés and Sydney's iconic attractions.

St Leonards & Crows Nest

Public transport options and an abundance of cafés, restaurants and local dining within walking distance.

North Shore Hospital precinct

Royal North Shore Hospital and North Shore Private Hospital are within walking distance.

Local experiences

Ask our team for recommendations: Taronga Zoo, Luna Park, shopping, cultural experiences, beaches or the city skyline.
Local Attractions - Mercure Sydney St Leonards

While you're out: take nothing but photos, leave nothing but footprints, and take your rubbish with you.

Take 3 For the Sea ↗

If everyone took three pieces of rubbish with them when leaving an area, imagine how beautiful our planet and waterways would be.

Because being local means being part of the community.

Skip the Clean donations support local health care and Australian wildlife conservation.

Royal North Shore Hospital

Through the Humpty Dumpty Foundation, we support equipment needs for the hospital's Neonatal Intensive Care Unit (NICU). Our goal is to help provide practical equipment that supports clinicians, babies and our local families when they need it most.

Some of our contributions this year

Symphony Breast Pump with stand — RNSH NICU
This hospital grade pump helps mothers provide breast milk for babies who may be premature or too sick to hold enabling mums to play an active and important role in their child's care helping their babies get stronger

Learn more about the Humpty Dumpty Foundation ↗

Taronga Zoo

We support wildlife conservation, education and animal care, and have started an adopted family at Taronga.

Adopt your own little family with Taronga Zoo ↗

Ask Reception how you can assist with our Giving Back programs.

QUICK LINKS

Everything you need, right at your fingertips.

Mercure Sydney St Leonards ↗

Sure Café & menus ↗

Discover Local

Sustainability ↗

Functions & Events ↗

Humpty Dumpty Foundation ↗

Taronga Zoo ↗

Thank you for staying with Mercure Sydney St Leonards.

We hope you enjoy your stay — and leave with a little more of Sydney discovered.